



PESCI via Video Conference (Zoom) Technical Requirements

Information for Candidates

PESCI interviews are conducted via Zoom. It is the candidate's responsibility to ensure the computer hardware, software and internet connection being used is suitable for the interview and set up properly.

Please ensure the following IT requirements:

- Computer (not phone or iPad) with a sufficient screen size and optical quality should be able to read text and the finer details of images.
- Download of the Zoom app is required.
- Check connectivity and settings before the meeting starts.

IT requirements:

- PESCIs are conducted via Zoom. It is your responsibility to ensure your computer hardware, software and internet connection is suitable for the interview.
- A computer (not phone or iPad) with a sufficient screen size and optical quality should be able to read text and the finer details of images.
- Download of the Zoom app is required.
- Check connectivity and settings before the meeting starts

Systems	Minimum requirements	Recommended specifications
Internet connection	<ul style="list-style-type: none"> ➤ Ethernet cable to modem rather than Wi-Fi recommended as this is more stable and reliable Internet connection – broadband wired or wireless (3G or 4G/LTE) ➤ Download and upload speeds starting at 5Mbps ➤ Loaded latency no greater than 500ms 	Connection check https://fast.com
Hardware	<ul style="list-style-type: none"> ➤ Monitor should measure a minimum of 13 inches diagonally ➤ Screen resolution should be at least 1920 x 1080 (1080p FHD - Full High Definition) or equivalent. ➤ A headset is recommended as this is more reliable and stable than inbuilt microphone and speakers. 	
Operating systems	<ul style="list-style-type: none"> ➤ macOS X with macOS 10.9 or later ➤ Windows 10 – Home or Pro editions ➤ Windows 8 or 8.1 ➤ Windows 7 	
Web browsers	<ul style="list-style-type: none"> ➤ Windows: IE 11+, Edge 12+, Firefox 27+, Chrome 30+ 	Latest version of Chrome Browser check https://www.whatismybrowser/



	➤ Mac: Safari 7+, Firefox 27+, Chrome 30+	
Zoom	<ul style="list-style-type: none"> ➤ Zoom client 5.0 or higher ➤ Zoom via web browser, using a supported web browser listed above. ➤ Speakers and a microphone – built-in or USB plug-in or wireless Bluetooth. ➤ A webcam or HD webcam - built-in or USB plug-in 	<p>Latest Zoom client A USB headset to reduce feedback and give better sound quality</p> <p>Zoom help center</p>

Connection difficulties

- A candidate has 10 minutes from the start of the assessment to login to Zoom with their camera and audio working properly.
- If there are problems with the audio and/or video quality of the desktop video technology during the PESCI, the panel will first ascertain if this is at the assessors' end. If the panel members are accessing the desktop video technology without defect, this will then be attributed to the candidate's connection. This includes inability to read the text or see the images clearly on the screen, or inability to hear the assessor. As such, the candidate will have a maximum interruption of 4 minutes in total across the entire PESCI to fix the problem.
- It is the candidate's responsibility to ensure their equipment and IT connection are appropriate. The assessors may elect to end the interview before the assessment is complete if the interview is unable to proceed due to technical issues.
- If the candidate drops out of the Zoom PESCI and has not returned to the Zoom waiting room within four (4) minutes, the interview will cease, and the interview will be marked as 'technology failure'.

Interview process

- Ensure you are sitting in a comfortable seat with good lighting, no background noise.
- Candidates will receive the Zoom link prior to the meeting via email.
- Candidates should login to the Zoom waiting room approximately 15 minutes prior to the assessment and await instructions.
- Conduct an audio and camera check and ensure you can be seen clearly.
- You will be asked to hold your photo identification (ID) in front of your camera for recording. You must use the same ID you used in your PESCI application.
- Candidates are permitted to make notes on paper during the PESCI.
- ACRRM records all assessments for training and quality assurance purposes. Applicants are not able to access any College recording. Candidates are **not** permitted to make their own recordings of the assessment.